

## Frequently asked Questions and the Answers

Why do I have a wardrobe full of clothes but nothing to wear?

You are buying the wrong items and not considering alternative ways to wear things. At least 70% of your wardrobe should be clothes that you can wear everyday, however the reality is that people have their wardrobes crammed with 'best' or going out items that have cost a fortune, that get worn once a year. Not only that, most of my new clients do not organise their wardrobe space in a way that makes selecting outfits easy.

How does it work?

After an initial free conversation or meeting, I will come to your home and go through your wardrobe with you. We will go through each item (time permitting) piece by piece and discuss ways to wear it, whether it's highlighting your best bits and disguising the areas you're not so keen on. I will talk you through underwear and what it should be doing for you and all through the session I will be taking pictures. If you choose to follow this with a personal shop, then I will conduct a pre-shop before we meet and have a selection of items ready to show you. Where possible I will reserve changing rooms again I will take pictures so you have a record of the suggestions made for you.

How should I prepare for your visit?

Do not to have a clear out before my visit however tempting it is. Often I create new favourites with items that people were going to throw away. Have everything to hand, including shoes, accessories and bags and have a think about exactly what you want to achieve during our session. If you have a large wardrobe consider which area you would like to focus on, for instance work wear or smart casual etc.

I don't have many clothes; will you still be able to help me?

Yes. It's not the quantity of clothes that makes someone stylish. Even if you feel you don't have very much there will be lots that we can do and if you have a greater understanding of what you already own and what works for you any future shopping you do will be a breeze.

Most of my clothes are from the high street. Can you still help me?

Nearly all of my new clients are nervous before they meet me about how I will react when I see the contents of their wardrobe. Please be assured that I can help you regardless of where you shop and I will not be surprised, appalled or have any other negative reaction to any of your clothes.

Is it confidential?

Yes. All your details and pictures are completely confidential and I will only use your pictures for any promotional purchased with prior written consent from you.

Will you throw everything away?

Absolutely not. I actually will never throw anything away. After I have suggested alterations or ways to make items work for you. I may advise you

that an item is not right for you regardless and if this is the case it would be your decision as to whether you wanted to dispose of the item. In this case I would suggest options for you.

Is a personal stylist just something for the rich and famous?

I believe that everyone has the right to look and feel good and my services have been designed with this in mind. I get a buzz out of helping people build their confidence through what they wear and I am happy to work within any budget.

How much do I have to spend?

There is no minimum spend, you can decide not to spend anything if you want. Your budget is entirely up to you and I will not pressure you to spend any more. I will work within your budget at all times and use my detailed knowledge of the huge variety of shops available.

Can I pick the shops that we go to?

Of course if there is a shop that is not on the itinerary you can visit it. This is your session for you to get the most out of it. Please tell me before the day, so I can plan it into the session.

Do you earn commission from the stores you take me to?

No. I do not have affiliation to any stores and my decisions are based entirely on what's best for your shopping needs.

I'm pregnant can you help me?

Yes definitely this is a great time to employ the services of a personal shopper. What you buy now has to work really hard for you. You will only wear the items for a few months and within that time your body shape will change dramatically. You want to make sure that what you buy will see you through your pregnancy, make you look stylish and can be worn a variety of ways so you get your moneys worth from your purchases. I have had 2 children and understand what a difficult time this can be in terms of dressing. Not only will I help you with pregnancy dressing I will give you lots of help in regards to the few months after having your baby as this too can be a tricky time, particularly if you breast feed.

Can you help me with a specific clothing request?

Yes of course, I can help you with whatever your clothing request is, whether it is to shop for cruise clothes, a holiday wardrobe, a working wardrobe or an outfit for a specific event such as a wedding or a day at the races.

Do we only visit designer stores?

Not unless you want to, I can help you put together your look in any shop according to your budget.

What do I have to do to book any of your services?

Phone or email me to book a session.

Are there any hidden or extra costs?

No all prices are published on this site. Please note costs do not include refreshments, unless stated otherwise.

What happens after the shopping session?

Apart from people giving you compliments and admiring your new clothes, I am available to email and chat if you have any questions or require further advice. Whatever service you book you will be sent a follow up containing everything we discussed.